

Terms of Service

Effective Date: 08/01/2023

Welcome to Griswold Holiday Lighting Co. These Terms of Service (“Terms”) govern your use of our website located at www.griswoldlightingfl.com and any services provided by Griswold Holiday Lighting Co. (“Company,” “we,” “us,” or “our”).

By booking services with us or using our website, you agree to these Terms.

1. Company Information

Business Name: Griswold Holiday Lighting Co.

Location: Pembroke Pines, Florida

Website: www.griswoldlightingfl.com

We provide custom-fit, high-quality commercial-grade LED lighting installations for holidays and special occasions. We also provide landscape lighting and dock lighting services.

2. Services

We provide design, installation, maintenance, removal, and related lighting services for residential and commercial properties.

All services are subject to availability and scheduling.

3. Payment Terms

A 50% deposit is required to begin work.

- This deposit serves as a retainer/booking fee

- The deposit is non-refundable
- Work will not begin until the deposit is received
- Remaining balances are due according to the agreement or invoice provided to the Customer

Failure to make timely payments may result in suspension or cancellation of services.

4. Cancellation Policy

Because scheduling and materials are reserved upon booking, the 50% deposit is non-refundable.

Rescheduling may be permitted at Company's discretion based on availability.

5. Customer Responsibilities

Customer agrees to:

- Provide safe access to the property
 - Ensure electrical systems are in safe working condition
 - Disclose any known structural or electrical issues
 - Secure pets during installation and removal
 - Obtain any necessary HOA or property approvals
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6. Weather & Force Majeure

Installation and removal schedules may be affected by:

- Severe weather
- Hurricanes or storms
- Acts of God
- Government restrictions
- Supply chain disruptions

Company is not liable for delays caused by events outside of our control.

7. Limitation of Liability

To the fullest extent permitted by law, Company shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, loss of use, or property damage not directly caused by Company's gross negligence or willful misconduct.

Company's total liability under this Agreement shall not exceed the total amount paid by Customer for the services giving rise to the claim.

Company shall not be responsible for damage resulting from:

- Pre-existing conditions
 - Weather events
 - Structural defects
 - Electrical system deficiencies
 - Customer-supplied materials
 - Acts of third parties
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8. Intellectual Property

All designs, concepts, and installation layouts remain the property of Griswold Holiday Lighting Co. unless otherwise agreed in writing.

9. Governing Law

These Terms shall be governed by and interpreted in accordance with the laws of the State of Florida.

Any disputes shall be resolved in the appropriate courts located in Florida.

10. Changes to Terms

We reserve the right to update these Terms at any time. Updated versions will be posted on this page with a revised effective date.